

## TERMS & CONDITIONS (WEBSITE & SAMPLE REDEMPTION)

### *Sample Redemption*

1. The promotional activities and sample redemption ("**Promotion**") is organised by GlaxoSmithKline Consumer Healthcare Sdn. Bhd. ("**Company**" or "**Haleon**") and its affiliates and third-party vendors ("**Vendors**").
2. By participating in the Promotion, the participant agrees to be bound by these Terms and Conditions, including any amendments, additions, replacements, variations and modifications thereto.
3. The Promotion is open only to first time participants. Each participant confirms that he/she:
  - a. is Malaysian resident or permanent resident aged 12 years and above, with a valid Malaysia contact number and address;
  - b. is fit to participate in the promotional activities and has no dietary restrictions or food allergies;
  - c. has read and accepted Haleon's Privacy Policy; and
  - d. has accurately completed and submitted the information on the redemption form (any inaccurate or incomplete forms will be void).
4. Each participant is entitled to one (1) sample redemption only.
5. The sample offered is subject to availability and while stocks last. The offer expires once sample limit is reached or at the end of the Promotion period, whichever is earlier.
6. The sample is given free of charge and non-exchangeable for cash or other items. The sample is non-transferable and not for sale.
7. The sample is given on an "as is" basis and all warranties are excluded to the fullest extent allowed under the applicable law.
8. Any intellectual property rights in and to any materials used in connection with this Promotion shall remain the sole property of the respective owners or its licensors. The Participants shall not reproduce, distribute, modify or otherwise use such intellectual property rights without the express consent of the rights owner.
9. The Company reserves the right to change or modify the terms and conditions of this Promotion, or cancel, postpone or interrupt this Promotion at any time and without notice.
10. The Company reserves the sole right to disqualify any participant who do not meet the terms and conditions of this Promotion. The Company's decision on all matters relating to this Promotion are final, and no correspondence will be entertained.
11. The Participant acknowledges and agrees that it is the Participant's responsibility to read and follow all instructions, warnings, or guidelines provided with the free samples.
12. Participants with any underlying medical conditions, concerns or questions about the suitability of the free sample should consult with a healthcare professional before using the product. If any irritation occurs, participants should seek advice of a dentist or doctor as soon as possible.

13. Participants shall comply with all instructions, warnings and/or guidelines that may be provided by the relevant Company personnel during the conduct of the promotional activities. By participating in the promotional activities, the participant voluntarily assumes all risks associated with such activities.
14. To the extent permitted by law, the Company accepts no responsibility or liability for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with the participation in the promotional activities and/or the redemption and use of the free samples. The Participant agrees to release, indemnify, and hold harmless the Company from and against any claims, damages, losses, liabilities and expenses (including legal fees) arising out of or relating to any injury, illness or adverse reaction resulting from participation in the promotional activities and/or use or misuse of the free samples provided under this Promotion.
15. This Promotion and form are governed by Malaysia law, and the participant shall submit to the exclusive jurisdiction of the Malaysia courts.